Customer Prepare – Spider Service

**Working in partnership with you**

Spiders are possibly one of the most feared and disliked creatures in Australia. It’s easy to be dramatic about the reasons for spider control as some varieties of spiders can have a serious impact on your home and family – spider control strategies can help remove these.

Some species of spiders like the Redback spider, pose a definite threat to the lives of family and pets. If dangerous spiders are found in your living environment around the home, some form of spider control should be implemented.

Even though spider control treatments are by nature short-term, and spiders may return, they will break the cycle of the spiders that are treated, meaning it will take longer for the problem to appear again.

**How to Keep Spiders Away**

**There are several ways that you can proof your home and help to prevent and control spider problems in your home**

▪ Vacuum regularly

▪ Remove noticeable webs

▪ Fill in gaps in walls and under doors to deter entry

▪ Remove sheltering sites like firewood piles and compost piles from near your home

▪ Use lighting in a way that is less attractive to the insects that spiders feed on

Prior to your service:

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▪ RPM year round protection plan can help you tackle the problem of spiders in your home in a safe, effective and professional way

▪ identify what you don’t want sprayed

▪ Please ensure general housekeeping is carried out prior to our service.

▪ Most insecticides used by RPM are of mammalian toxicity and most internal sprays will be odourless, you can be present during the service if only the exterior is being treated.

▪ If a member of the household is pregnant or may suffer from respiratory complaints as a precaution it is advisable, they vacate the premises for a minimum of 4 hours after completion of our treatment. This may also apply to babies and young children particularly those that are still at the crawling stage.

▪ Ensure all windows and doors are closed prior to and during treatment and until spray has dried.

▪ Cover ponds, fish and reptile tanks and herb gardens, remove all clothing from clothes lines

▪ Remove your car from the carport

▪ If your wanting to clean your exterior walls from dust etc, do so prior to spray

▪ For all treatments pets such as dogs, cats, rabbits, guinea pigs, birds must be isolated away from treatment areas until all treated areas are dry as well as their food and water source.

▪ Our qualified technician will complete a risk assessment and provide client with recommendations/feedback for future prevention of activity to your home.

▪ Our professional service is tailored to your home, and our technicians will assess the best methods to treat for your home based on the environment and infestation levels found.

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Commonly asked questions:

▪Do I need a professional?

While there are steps you can take to minimise spider infestation, if dangerous species are colonising the areas around your home or invasions are severe you will need the help of a professional for long-term spider control.

We know the type of environments around your home that spiders love, and have learned quite a few secrets about their habits over the years. We have the experience of knowing where to look and an in-depth knowledge of additional factors you may not be aware of.

We have specialised equipment to gain access to normally inaccessible parts of the building structure.

RPM professionals provide a full service warranty in most cases – that’s why we say “if they come back…so do we”

▪ When can I clean my windows/floors after treatment?

You will experience streaky windows after treatment; these can be cleaned from 5 days after but clean the glass only – not the frame

▪ Should I remove webs prior to treatment?

No – by having webs out we can eradicate easier and locate where they are harbouring

▪How long does the treatment last?

Between 6 – 12 months – this varies due to high pressure environments

A spider treatment is recommended annually in most cases

▪How long does my pet need to be away for?

We recommend dogs away for at least 2 hours and cats 4 hours after spray is complete

▪What should I wipe down after my spray?

Door handles, tables and bench tops are a good idea. Mop floors as normal

▪What areas get treated during an interior treatment?

Areas treated will be Skirting boards, doors, window frames, entry points. 4 hours of ventilation after is essential before re-entering the home

▪ What do I have to prep before and interior treatment

Remove things away from entry points and skirting boards, remove dust from skirting boards