Customer Prepare – Tick & Flea Service

**Working in partnership with you.**

Prior to your service:

▪ We require you to vacuum the carpets just prior to the treatment ensuring that the collection bag is then removed and disposed of.

▪ Carpets to be professionally steam/heat cleaned as close to treatment as possible

▪ It is important to examine your pet daily for ticks. Fleas and ticks will need to be removed as per veterinary advice.

▪ All pet bedding such as blankets must be washed in hot water at the same time.

▪ All pets will need to be removed for 4 hours and it is best to have your pet flea and tick treated at this time offsite. You should seek veterinary advise for the correct procedure.

▪ Fish tanks must be covered, and pumps turned off, bird cages to be covered or taken away. All pet food and water sources to be removed.

▪ All washing to be taken off the clothesline.

▪ All carpet areas and carpet mats will need to be sprayed along with possibly spraying sub floor and grass areas.

▪ Your lawns will need to be freshly mowed and well-watered just prior to treatment.

▪ You will need to vacate the premises for approximately 4 hours or until carpets are dry.

▪ Carpets should not be vacuumed for approximately 7 days.

**Tick Habits**

**▪** Australia has around 70 species of ticks, mostly natives, but a few have been introduced.

▪ Ticks/fleas are found on pets, in kennels and houses, and occasionally on wildlife, but rarely on humans.

▪ In warm areas several generations of tick can be expected per year.

▪ The most common places for attachment on pets are those areas the animal is unable to groom easily.