Customer Prepare – Bed Bug Service

**Working in partnership with you.**

Prior to your service:

▪ Prior to our treatment all bed linen, curtains and clothing should be removed and washed in the hottest wash possible and/or dried in hot air clothes drier

▪ All loose articles should be removed from the floor.

▪ Where possible, beds and other known harbourages should be dismantled to allow thorough treatment. Wardrobes, drawers etc should be emptied of contents which should be washed on the hottest wash cycle possible and/or dried in hot air drier

▪ All carpet areas and carpet mats need to be sprayed or heat treated

▪ You and any pets must vacate premises

▪ Infested mattresses may be treated using a steam applicator. The application of a registered pesticide may also be used

▪ You will need to place a non-porous cover over the mattress under the sheet to reduce the risk of contacting and pesticide residue

▪ Vacuum dead insects between follow up visits

▪ Re-entry until treatment has completely dried - 4 hours afterwards as advised

▪ For infested rooms/areas, the room must be kept closed upon bed bugs being detected until all treatments are completed

▪ Remove past signs of infestation e.g. blood spotting and excreta on walls to avoid future confusion

▪ Bed bug activity may be observed for several days after initial treatment, this is not unusual.

**Treating Bed Bug Infestations**

▪ Bed bugs are an objectionable pest and one of the most difficult to eradicate

▪ Practicing good sanitation, regular cleaning, reducing clutter and the use of “do it yourself” insecticide products may help to reduce bed bug numbers. However, professional treatment is necessary to eliminate the infestation. Bed bugs usually enter a property carried on clothing, luggage or furniture.

▪ the most common source of bed bugs is to stay at a hotel with an infestation. Bed bugs or their eggs get into clothing or suitcases and are then transported home.

▪ It is important to check for signs of bed bugs prior to staying in your hotel room. If there are any signs of bed bugs when staying at a hotel, particularly being bitten when sleeping or seeing blood spots on sheets, take great care in bringing your personal belongings home. If you suspect bed bugs, hotel staff should be immediately notified.